

Privacy Policy

Effective Date: 1st March 2025

1. Introduction

Welcome to Nslade Design (hereinafter "we," "us," or "our"). We are committed to protecting your privacy and ensuring the security of your personal information. This Privacy Policy outlines how we collect, use, disclose, and protect your information when you visit our website <https://nslade.co.uk> (the "Site") and use our services.

2. Information We Collect

We may collect the following types of information from you:

- **Personal Information:** This includes information that can be used to identify you, such as your name, email address, postal address, phone number, and any other information you voluntarily provide.
- **Usage Data:** We may collect information about how you access and use the Site, including your IP address, browser type, operating system, referring URLs, pages viewed, and the dates and times of your visits.
- **Cookies and Tracking Technologies:** We use cookies and similar tracking technologies to collect information about your browsing activities. You can control the use of cookies through your browser settings.
- **Information from Third Parties:** We may receive information about you from third-party services if you connect or integrate those services with our Site.

3. How We Use Your Information

We may use your information for the following purposes:

- To provide and maintain the Site and our services.
- To communicate with you, including responding to your enquiries and providing customer support.
- To personalise your experience on the Site.
- To send you newsletters, marketing materials, and other information that may be of interest to you (you can opt-out at any time).
- To analyze and improve the Site and our services.
- To detect, prevent, and address technical issues and security vulnerabilities.
- To comply with legal obligations.

4. Disclosure of Your Information

We may disclose your information to:

- **Service Providers:** We may share your information with third-party service providers who assist us in operating the Site and providing our services (e.g., hosting providers, analytics providers).

- **Legal Compliance:** We may disclose your information if required by law or in response to a valid legal request.
- **Business Transfers:** In the event of a merger, acquisition, or sale of assets, your information may be transferred as part of the transaction.
- **With Your Consent:** We may share your information with third parties with your consent.

5. Data Security

We implement reasonable security measures to protect your information from unauthorized access, use, or disclosure. However, no method of transmission over the internet or electronic storage is completely secure, and we cannot guarantee absolute security.

6. Your Rights

Depending on your location, you may have certain rights regarding your personal information, including:

- The right to access your information.
- The right to rectify inaccurate information.
- The right to erase your information.
- The right to restrict the processing of your information.
- The right to data portability.
- The right to object to the processing of your information.
- The right to withdraw consent.
- The right to lodge a complaint with a supervisory authority.

7. Cookies and Tracking Technologies

We use cookies and similar tracking technologies to enhance your experience on the Site. You can manage your cookie preferences through your browser settings.

8. Children's Privacy

Our Site is not intended for children under the age of 18. We do not knowingly collect personal information from children under this age. If you believe we have collected information from a child under this age, please contact us immediately.

9. Changes to This Privacy Policy

We may update this Privacy Policy from time to time. We will notify you of any changes by posting the new Privacy Policy on this page. Changes are effective immediately upon posting.

10. Contact Us

If you have any questions about this Privacy Policy, please contact us at:

support@nslade.co.uk

11. Third-party services

This website used Google Analytics. Google's privacy policy can be found here:

<https://policies.google.com/privacy>

12. Data retention

Only data belonging to customers who have engaged in our services are retained. This data is securely stored and retained until a point you have not been a customer of us for the 1 year prior to cessation of services.